



FOR IMMEDIATE RELEASE  
March 25, 2020

**Carlow/Mayo, ON** – As the COVID-19 situation continues to evolve, the Council and staff of the Township of Carlow/Mayo are continuing to take action to safeguard the health and well-being of its staff and community. We would like to take this opportunity to address and update residents on the response in our area.

The Township of Carlow/Mayo has enacted measures to address the situation and we are communicating constantly with both our internal and external partners. Our primary focus is and will remain the health and wellness of our staff and residents along with our continuity of operations. We will continue to provide the essential services required and will make every effort to support and assist our community.

The following municipal buildings/facilities will remain closed for public entry until further notice in order to slow the community spread of the COVID-19 virus:

- Municipal Office
- Public Works Garage
- Carlow Community Centre (Building and Grounds)
- Mayo Community Centre (Building and Grounds)
- Carlow/Mayo Public Library

The Carlow and Mayo waste disposal sites will remain open however will have limited services. Please watch for signs at sites for further instructions.

Municipal staff will continue to respond to calls, emails and to carry on the business of the Municipality to the best of their ability. Staff is available by calling the municipal office Monday to Thursday from 9:00 a.m. to 5:00 p.m. at (613) 332-1760.

The first tax installment deadline of March 31<sup>st</sup>, 2020 has been extended to April 30, 2020 and we continue to recommend the following payment options:

- Use the mail slot at the front door of the Municipal Office (cheques only)
- Online or Mobile Banking
- Mail

The Building Department will continue to accept building permit applications submitted electronically, mailed in or using the mail slot at the front door of the municipal office. Payment options for the fees for permits can be made by mailing a cheque or using the mail slot or calling the municipal office to make payment by credit card. Site inspections will continue however during this time the building department is unable to guarantee that normal processing and inspection timelines will be met. At the discretion of the Chief Building Official, he will not be entering occupied area of buildings under construction including personal dwellings and there will be no one on site during the inspection. Building permit enquiries and inspection requests can be directed to [cbo@carlowmayo.ca](mailto:cbo@carlowmayo.ca) or 613-323-2409. This temporary measure is required for health and safety of our residents and staff.

It is important to stress that this situation will be brought under control, but only if we all heed by the instructions of our Public Health Authorities and various levels of Government. Please stay home if possible, use physical distancing strategies and remain diligent to practice hygiene and sickness etiquette in order to reduce the transmission of COVID-19 in our community. It is the responsibility of each of us to do everything we can to keep ourselves, our families and our neighbours healthy. Please contact Public Health with COVID-19 related concerns.

During this difficult period, please look out for your neighbours and friends who are isolated and may be experiencing challenges obtaining food or medication or who may find that this situation is taking a toll on their mental health. Please reach out by making a phone call or sending a message to neighbours, friends and family members.

For our seasonal residents who have chosen to spend this time in our area we ask you to please self-isolate appropriately for 14 days.

Individuals who are concerned that they may have COVID-19 are advised to visit [www.hpePublicHealth.ca](http://www.hpePublicHealth.ca) for more information. If they have recently travelled or have been in close contact with an individual who has probable/confirmed case, individuals are asked to contact HPEPH at 613-966-5500 or Telehealth Ontario at 1-866-797-0000 for more information and guidance.

We encourage all members of the community to keep updated about COVID-19 please visit:

Government of Canada's website designated to the Novel Coronavirus (COVID-19).

<https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html>

Bancroft Community Family Health Team website:

<https://bcfht.org>

Hastings Prince Edward Public Health:

<https://hpepublichealth.ca>

Public Health Ontario:

<https://www.publichealthontario.ca>

Thank you to our health care and social services providers who are doing everything they can to meet the needs of our residents.

We assure you the health and safety of our community is our top priority and will continue to implement community-based measures to reduce the spread of this virus.

Bonnie Adams, Mayor  
Township of Carlow/Mayo  
613-332-1760